HCLSoftware

HCL BigFix

A leading bank managing a large network of Windows and Linux servers.

BFSI Success Story

Challenges

- Manual patching with Microsoft Configuration Manager caused a growing backlog of unpatched systems.
- Increasing operational risk and rising server management costs.
- Inefficient processes limited timely vulnerability remediation.

Business Impact

- Implemented HCL BigFix Lifecycle with a Patch-as-a-Service model to automate patching.
- Improved patch compliance across **7,000+** servers and reduced outstanding vulnerabilities.
- Optimized server management costs while maintaining a secure and up-to-date environment.

99.5%
Patch Coverage

165+
Endpoints Secured

65+
Tools Consolidated

HCLSoftware is a global leader in software innovation, dedicated to powering the Digital+ Economy. We develop, market, sell, and support transformative solutions across Business & Industry Applications, Total Experience, Data and Analytics, Cybersecurity, Sovereign Collaboration Specialized Software. Built on a rich heritage of pioneering spirit and unwavering commitment to customer success, we deliver best-in-class software products that empower organizations to achieve their goals. Our core values of integrity, inclusion, value creation, people centricity, and social responsibility guide everything we do. HCL Software serves more than 20,000 organizations, including a majority of the Fortune 100 and almost half of the Fortune 500.

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